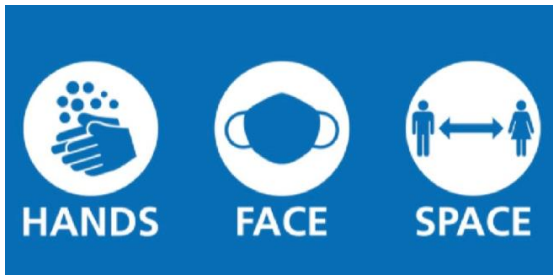


## New National Restrictions



After this weekend's announcement of a new National Lockdown there is still some uncertainty exactly how far-reaching the impact on business will be. No doubt there will be further clarification from Westminster and the Home Countries as we go through this week.

As further guidance and regulations are released, we will 'interpret and filter' and send you the relevant details.

Current Government advice on the new restrictions can be found here:

<https://www.gov.uk/guidance/new-national-restrictions-from-5-november#businesses-and-venues>

**Coronavirus Job Retention Scheme:** The CJRS (Furlough) which was due to end on 31<sup>st</sup> October has been extended to 1<sup>st</sup> December. You can find detail on the GOV.UK website here: [CJRS](#)

The AVA and our business support partner Quest have regularly put together an extensive F.a.Q. document on the CJRS. This explains how to claim, what the restrictions are and how to administer. It can be found on the AVA website here: <https://www.the-ava.com/covid-19/ava-business-support-service/>

### Key Workers

As during the previous lockdown, Vending and food provision is viewed as an essential service: *"Food shops, supermarkets, garden centres and certain other retailers providing essential goods and services can remain open. Essential retail should follow COVID-secure guidelines to protect customers, visitors and workers"*.

Employees within our industry are designated as 'Key Workers' as previously agreed with the Department for Business, Energy & Industrial Strategy (BEIS). If you need it, a template letter for 'Key Worker Status' is on the AVA Website here: <https://www.the-ava.com/covid-19/ava-business-support-service/>

More detail on each of these and specific business support can be found on the GOV.UK website here: <https://www.gov.uk/coronavirus/business-support?priority-taxon=774cee22-d896-44c1-a611-e3109cce8eae>

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## One2One Reviews



A number of AVA members have taken advantage of this exclusive AVA member service offered by Quest and found it very useful in helping them to negotiate their way through the morass of Covid-19 regulations, guidance and support packages.

With the CJRS extension to December, a lot of businesses have difficult decisions to make, all compounded by the ongoing crisis. AVA Members can have a free One2One Review with a Quest Business manager to ensure that they can reshape their business without risk.

For details of how to use this service contact Quest via the AVA website: <https://www.the-ava.com/members/membership-benefits/ava-business-support-service/>

If you require any further information call the AVA office or email: [Steve.Collins@the-ava.com](mailto:Steve.Collins@the-ava.com)

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## BUSINESS INTERRUPTION INSURANCE

We have received enquiries from some AVA members who have made Covid-19 claims under their policies for business interruption insurance and had them refused. A number of insurance companies were recently instructed by the Courts to honour the insurance cover. Most are appealing against the decision.

We are liaising with some of our partner Trade Associations to gauge the extent of this issue, so would be grateful if, in confidence, you could provide us with information of where you have this type of cover, whether you have claimed – and whether you have been successful or not.

Please call me or email: [David.Llewellyn@the-ava.com](mailto:David.Llewellyn@the-ava.com)

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## AVA COVID-19 BUSINESS IMPACT SURVEY – PART 2



You may remember the Covid-19 Impact Survey we conducted earlier this year.



The results were sobering – but very useful in our dealings with Civil Servants and Politicians. The AVA feels that this information is essential, in order to better represent you at a local and Governmental level. We need to know how much the pandemic has affected **your** business since our first survey, so we can provide accurate data as we lobby for support and recognition.

It will also help us to plan and review the support **we** offer members as we go forward and as people plan how to manage their businesses under the various Covid-19 restrictions.

Please take a few minutes to answer our questionnaire. Whether you are a Vending Operator or Supplier of equipment, products or services.

Your answers will be confidential and gathered anonymously into the master report.

Your feedback is important to us: <https://www.surveymonkey.com/r/Covid19-November-AVA>

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## AVA & VENDING PUBLIC RELATIONS



The AVA recently appointed Public Relations and Communication Agency DEFINITION (<https://www.definitionagency.com/>). One of our aims is to extend the visibility and reach of the AVA and – to use a well know phrase - “speak out for vending”.

We need to change and strengthen the way we communicate with Government and Westminster as the UK moves away from the EU.

You will have seen some of DEFINITION’s work for the AVA in the Vending and Trade Press, but we are also reaching a wider readership. For instance, this article in ‘Business Reporter’. An online publication with a readership of over 360,000!

<https://business-reporter.co.uk/2020/10/28/the-future-of-retail-vending-innovations-in-a-post-pandemic-world/>

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